

NATIONAL TUBERCULOSIS QUALITY IMPROVEMENT OFFICER

The Organisation

Our client is a donor funded organisation and partner in development in Namibia; working closely with the Ministry of Health and Social Services' (MoHSS) Directorate of Special Programmes (DSP). Our client deploys staff at hospitals and health facilities across the country as part of a coordinated effort with the MoHSS. Their goal is to increase the human capacity needed to provide HIV/AIDS clinical care in countries, and regions that are most significantly impacted by the AIDS epidemic. Further to this, our client seeks to support and assist such countries and regions in their development of locally-determined health care worker systems to become optimally resourced, highly responsive, and self-sustaining.

The Region

Windhoek | Khomas

The Position

The successful incumbent will serve as a National Tuberculosis Quality Improvement Coordinator under the Ministry of Health and Social Services, Directorate of Special Programs, National Tuberculosis and Leprosy Program. He / she will coordinate activities that ensure high quality of TB and HIV patient centered care interventions.

Key focus areas:

Quality Improvement

- Ensure implementation of high quality patient-centered interventions to improve patient outcomes
- Lead and coordinate continuous quality improvement efforts, including special studies to improve quality of services offered
- Work with National, Regional, and District teams on quality improvement initiatives, including quality improvement (QI) projects
- Spearhead mortality audits and work on initiatives to reduce mortality of patients on TB treatment
- Conduct ongoing review of patient care practices and functions to identify opportunities for improvement
- Collect data on both internal and external quality assurance practices for TB diagnostic procedures as implemented by the medical laboratory network.

Case Management

- Promote the management of TB and HIV in the context of an integrated approach (one-stop shop)
- Participate in the review of mortality events and other quality indicators.
- Participate in adverse events monitoring activities and forums. including active drug surveillance and monitoring
- Present findings on mortality and other quality audits to whole team and develop mitigation strategies to prevent future occurrences
- Work with the Clinical Mentor to support high quality clinical management and monitoring of DR-TB cases
- Work with the National TB/HIV and Infection Coordinator to support quality assurance activities for infection prevention and control practices as well as TPT.

Monitoring and Evaluation and Program Reporting

- Gather data to inform quality assurance and improvement efforts
- Track the trends of key indicators and develop reports on relevant quality performance indicators
- Design, schedule and conduct quality review audits for TB and TB/HIV management.
- Compile regular reports, as required.

Training and Administrative duties

- Liaise with the Quality assurance division in the MoHSS on QI initiatives and approaches
- Participate in the planning, development, coordination, and presentation of training courses, as appropriate to the quality assurance needs of the facility or service
- Assist in training health care workers in both on and off-site training sessions
- Support budgeting processes to ensure adequate resources are available to implement all activities
- Plan, conduct and manage meetings, conference calls and correspondence supporting the initiatives
- Participate in all the relevant taskforces and technical working groups

Other

- Perform any other lawful duties as assigned by the reporting line.

The Person

Minimum requirements:

- A Nursing Degree from a recognised tertiary institution. A post-graduate qualification in nursing sciences, public health or related fields will be an added advantage.
- Registered with HPCNA and a valid practicing card.
- A least 5 years relevant experience working with TB and/or HIV Programs at District, Regional or National level
- Experience in a managerial position is a distinct advantage
- Good knowledge of Drug resistant TB management and monitoring
- Experience with Program monitoring and evaluation
- Ability to analyse and interpret data and report writing
- High degree of professional excellence, including sound independent judgement, and initiative
- Excellent oral and written communication skills, fluency in English is required
- Strong organisational skills and the ability to work in a team
- Detail oriented
- Excellent Computer skills - Microsoft Office Suite- MS Word, MS Excel, and MS Power Point
- Ability and willingness to travel throughout the country within the program's geographical coverage area.



Interested?

This is a **fixed-term contract** position.

- Closing date for applications is **12 June 2020**
- Please submit your application to **admin4@potentia.com.na**

Please contact us telephonically on (061) 381 000, if you have not received any acknowledgement within 2 days of your application.

If you are not contacted within 2 weeks of the closing date, please consider your application unsuccessful.

Only electronic versions of CVs will be accepted.

Our client reserves the right not to make any employment offer or appointment.

