

# DIFFERENTIATED SERVICE DELIVERY (DSD) SENIOR PROGRAM OFFICER

## The Organisation

Our client is a donor funded organisation and partner in development in Namibia, working closely with the Ministry of Health and Social Services' (MoHSS) Directorate of Special Programmes (DSP). Our client's goals are to promote activities that increase human capacity for providing HIV/AIDS clinical care in countries and regions that are most significantly impacted by the AIDS epidemic, as well as to support and assist such countries and regions in the development of locally-determined health care worker systems that are optimally resourced, highly responsive, and self-sustaining. In partnership with the MoHSS, and as part of a coordinated effort, our client deploys staff at hospitals and health facilities across the country.

## The Regions

Omusati  
Oshana  
Oshana West

## The Position

The candidate will be highly involved in supporting the implementation of various differentiated service delivery activities in all Districts across the Region, based on set standards. The services to be supported include: establishing community adherence groups, supporting community-based ART delivery, patient tracing, patient retention in care, and ensuring multi-month pill dispensing. The incumbent is also required to design and implement operational plans, as well as monitor and evaluate the Differentiated Service Delivery (DSD) activities. Additionally, the incumbent will also be responsible for: coordinating DSD trainings in the region, collaboration with the local MoHSS implementing partners, planning, advising on and ensuring the availability of needed resources for envisaged DSD models of care.

### Key focus areas:

#### Program management:

- Work with the Regional and District staff and all stakeholders to design and implement operational plans for DSD services on all levels
- Ensure that DSD models include all groups of patients, including children
- Coordinate partners and stakeholders to ensure proper implementation of various DSD models
- Ensure adequate coordination of activities related to community-based ART delivery, patient tracing, patient retention in care and multi-month ART dispensing
- Provide continuous technical assistance to site level staff for the implementation and operationalization of Differentiated Services Delivery
- Assist MOHSS to reinforce quality of care for patients under differentiated services delivery
- Provide technical assistance towards establishing integrated health services in DSD services, such as integration of HIV and TB, PrEP, family planning, cervical cancer screening and prevention, eMTCT and sexual and reproductive health services etc.
- Ensure that various differentiated services delivery models are established according to MoHSS Guidelines
- Support the districts and health facilities to implement appropriate and sustainable DSD models of care.

#### Monitoring and Evaluation and Program Reporting:

- Work closely with the M&E teams to monitor progress and ensure patients under various DSD are retained in care
- Ensure proper data capturing for patients under various differentiated services delivery
- Improve access to quality data on DSD to strengthen decision making at all levels (program and facility)
- Compile regular monthly and annual reports, as well as other reports as required
- Work with the pharmaceutical team to ensure adequate reporting of consumption of DSD commodities.

#### Administrative and operations:

- Work in collaboration with the Mentorship and quality improvement program to address quality issues and gaps
- Participate in drafting of the budget in consultation with program officers at regional level
- Establish relationships with local partners and organizations to enable collaboration
- Work closely with the pharmaceutical team to ensure adequate stocks to support community-based distribution of ART and multi-month distribution of ART
- Plan, advise on and ensure the availability of needed resources for envisaged DSD models of care
- Plan, conduct and manage meetings, conference calls and correspondence supporting DSD.

#### Training:

- Conduct DSD training needs assessment and support regional trainings
- Provide on the job trainings, including but not limited to, case conferences, lectures, and ECHO sessions etc.
- Assist in the review of DSD curriculum and oversee the implementation.

## The People

### Minimum requirements:

- A Bachelors' degree in nursing.
- A Postgraduate Diploma in Public Health will be an added advantage
- Registration with the Health Professions Council of Namibia
- At least 5 years' experience with clinical HIV/AIDS prevention care and treatment, including HTS, the provision of ART, eMTCT and TB/HIV services
- Experience with program planning, assessment, and implementation of HIV of clinical care services
- Experience with the provision of training for healthcare workers
- Ability to analyse and interpret data and write reports
- Strong interpersonal skills and ability to work with people of different backgrounds
- Ability to thrive in a high pace atmosphere and perform as a team player.
- Excellent computer skills, including MS Office applications
- Excellent communication skills



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## Interested?

This is a **fixed-term contract** position.

- Closing date for applications is **15 June 2020**
- Please submit your application to [admin6@potentia.com.na](mailto:admin6@potentia.com.na)

Please contact us telephonically on (061) 381 000, if you have not received any acknowledgement within 2 days of your application.

If you are not contacted within 2 weeks of the closing date, please consider your application unsuccessful.

Only electronic versions of CVs will be accepted.

Our client reserves the right not to make any employment offer or appointment.

