

We have an exciting career opportunity in the digital customer industry to fill the position of a **Customer Care Manager**.

This position requires an enthusiastic, flexible and self-motivated individual who is stimulated by operating in a very demanding and fast-paced environment. You will be responsible for overseeing the customer care division and ensuring the company delivers the highest level of customer service possible. Provides leadership and direction to the customer interfacing employees to ensure that an excellent standard of service is provided and maintained.

If you have a Degree or equivalent in Marketing, Business Administration or Customer Care; a minimum of 5 years' recent and proven experience within a busy commercial customer service environment, of which 3 years should be at senior customer relations management level with direct responsibility for delivering exceptional "customer experience"; and the above descriptor fits your portfolio - kindly forward your motivation letter and CV to: theo@potentia.com.na by Friday, 06 October, 2017.

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